



## SMS Gateway for MDAEMON

Complete **integration** between electronic mail and **mobile telephony**

Take advantage of the effective way of communicating via SMS with the simplicity of sending an email

**S**MS Gateway for MDAEMON is the plug-in for MDAEMON that makes it easy to manage **SMS messages** (inbound and outbound) **through the email client** in a simple and intuitive way. *SMS Gateway for MDAEMON* fills the gap between the two most common company communication means: email and mobile phones.

### The easy and cheap solution to manage SMS messages from the email

#### Timely communications with no character limit

**S**MS Gateway for MDAEMON is particularly useful in organizations where employees and consultants also work outside the office and need to receive short and timely messages.

*SMS Gateway for MDAEMON* seamlessly and easily **integrates** with the company legacy systems enabling any application that can send an email (ERP, SCM, CRM, monitoring), to also communicate via SMS.

In a snap of your fingers you will be able to send an SMS with the total sales for a day, a product going out of stock, a reminder about a customer or any alert message.

Since its release 2.1, *SMS Gateway for MDAEMON* can receive **SMS messages with more than 160 characters** in a single message.

#### Delivery confirmation

**U**sers sending an SMS can ask for confirmation (via email) that the message has been successfully sent.

The delivery confirmation option lets you know **whether the SMS message has been delivered properly**.

To send an SMS with this option you just need to specify the word "confirm" (or any other word fixed by the Administrator) in the subject of the email you are sending.

It is also possible to configure single users to **always** receive delivery confirmation.

**S**ms Gateway for MDAEMON is the ideal tool to **send urgent messages** to sales agents and sales people, installers and technical people, post-sales support staff, consultants, lawyers, professionals...

... and to any person working outside the company.

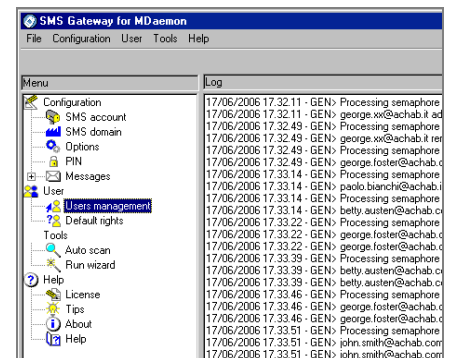
*SMS Gateway for MDAEMON* is therefore the solution that **enhances the communication capacity of the company** by usefully and effectively combining the existing means of communication, email and mobile telephones.

*SMS Gateway for MDAEMON* perfectly and easily integrates with the company legacy systems enabling any application that can send an email (ERP, SCM, CRM, monitoring), to also communicate via SMS.

Through the email and *SMS Gateway for MDAEMON* you can **send urgent messages to personnel working outside the office**, making it possible for them to **interact** with the message sender via SMS.

*SMS Gateway for MDAEMON* gives **new potential to the communication tools** regularly used by employees and consultants, with-

out needing to buy new devices; SMS messages can be sent and received through the **normal mobile telephones** available on the market.



In the picture, the interface for configuration of *SMS Gateway for MDAEMON*.

*SMS Gateway for MDAEMON* makes it possible to use the **telephone numbers stored in the central phone book**; therefore it is not necessary to know the telephone number of the message recipient.

The System Administrator **enables** users to send and receive SMS messages (both to other users of the product and to external recipients), so the company can **prevent any improper use** of the service. The administrator can indicate the maximum number of SMS messages that each user is allowed to send. → →

## Smart routing

The latest release of *SMS Gateway for MDAemon* supports the automatic routing of an SMS replying to an SMS message. This means that if the recipient of a message answers within a short lapse of time, the replying SMS will be automatically delivered to the sender.

<http://www.achab.com/smsgateway>

## SMS flash

SMS Flash messages are messages that **automatically open** on the display of the receiving phone, without any user interaction.

Usually, when you receive a message, the display notifies you of the arrival of the new message and you have to go and read it. Flash messages show the content **directly on the display**, as soon as they arrive.

*SMS Gateway for MDAemon* supports both kind of messages. To send a Flash message you just have to send the email with high priority. SMS Flash is definitely a **quicker** way to communicate information and as such it reflects the high priority of the email sent.

## Everything under control

*SMS Gateway for MDAemon* is run as service system and, when in use, it is displayed in the "Services" dialog with its complete designation.

The service is configured to start automatically at system boot. When it is executed *SMS Gateway for MDAemon* is shown as icon in the **system tray**, the icon **indicates the status of the service**.

If the icon is green, the service is running smoothly; if it is red, the service is not running. If it is yellow, it means that the service is running but some configuration is missing and therefore the service cannot run properly.

Thanks to a new functionality the service can be started and stopped directly from *SMS Gateway for MDAemon*.

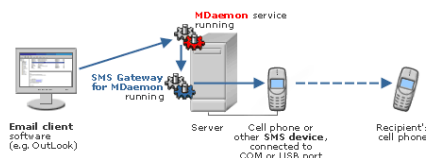
Sending SMS is a cost and **log files** help keep it under control. *SMS Gateway for MDAemon* stores all information about outgoing and incoming SMS messages in its log files.

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## How it works

*SMS Gateway for MDAemon* has to be installed on the same computer that hosts *MDAemon*. A mobile telephone or other SMS device has to be connected to *MDAemon* server.



To send an SMS with *SMS Gateway for MDAemon* users **just need to send an email**; the system will send it as an SMS message to the specified recipient.

The address to which the email is sent can have **different formats**. The easiest is:

`name.surname@sms.domain.it`

Therefore, the email sender **does not necessarily have** to know the recipient's **telephone number**, the name and surname are enough. The telephone numbers of *SMS Gateway for MDAemon* users is stored in the central phonebook.

The recipient of the SMS message can **answer**: the sender will get the reply via email.



When receiving an SMS, *SMS Gateway for MDAemon* opens the message and checks if it starts with a nickname which is contained in the central phonebook; if a match is found, the main text of the message is sent to the email address of the corresponding user.

If instead the system does not find the specified nickname, the SMS message is sent to the user configured as default recipient.

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## 30-day free trial

*SMS Gateway for MDAemon* and all the other *MDAemon* plugins can be downloaded from the Achab website for a **free** thirty-day trial!

<http://www.achab.com/smsgateway>

## Price List

Prices start from **145.00 Euro** for *SMS Gateway for MDAemon 6 users*.

Some examples:

*SMS Gateway for MDAemon 25 users:* € **240.00**

*SMS Gateway for MDAemon 50 users:* € **290.00**

*SMS Gateway for MDAemon 100 users:* € **390.00**

The term user is intended as an email account enabled to send an SMS through *SMS Gateway for MDAemon*. This may not be the same as the number of *MDAemon* users.

For the complete price list and the upgrade price list:

<http://www.achab.com/smsgateway>

Prices do not include 20% VAT

All licences include one year Upgrade Protection, which gives you the right to use the latest software releases at no additional cost.

## Minimum System Requirements

recommended for *SMS Gateway for MDAemon* to work properly:

- MDAemon 7.0 or higher
- Pentium III or higher
- Windows 2000 - 2003 - XP Pro
- 128 MB of RAM (256 MB recommended)
- any device compliant with the ETSI standard that can be used to send and receive SMS (even a standard GSM mobile phone) using a serial connection cable (RS 232 or USB) to connect the device to the server.